

TERMS AND CONDITIONS

1. Cancellations and Refunds

- a) Any cancellation must be made by the person who made the booking
- b) The fixed non-refundable early bird rates are as follows
 - £795 - one room with two people sharing
 - £979 - one room with single occupancy

These rates will be available up to and including 15th January 2018 and are totally non-refundable

- c) Flexible rates will be available from 16th January 2018 onwards at the following rates
 - £874.50 - one room with two people sharing
 - £1,076.90 - one room with single occupancy

Flexible rates allow cancellation and refunds as follows:

- Cancellations received by 26th January 2018 will receive a 75% refund
- Cancellations received after 26th January 2108 and before 10th February 2018 will receive a 50% refund.
- From 10th February refunds will not be available

2. In cases of more than one person booking the lead booker as signified on the booking form takes full and absolute responsibility for the whole booking including the booking fees for each member of their party.

3. Amendments to bookings: In the event Local Tennis Leagues needs to amend or change your booking we will do our best to provide comparable arrangements. If it is impossible to do so a full and immediate refund will be made and Local Tennis Leagues will be under no further liability.

4. Your travel arrangements:

- a) You are responsible for all travel arrangements including flights and airport transfers.
- b) If there are any changes to your travel arrangements in terms of delays, cancellations, schedule changes etc, we cannot accept liability for any loss, damage or expense resulting therefrom or make refunds in respect of monies paid. Any such changes will not invalidate any contract with us for the provision of a holiday or holidays.

5. Force majeure: We cannot accept liability for any loss, damage or expense or make refunds in the event of any changes (whether before or during a stay at the venue) arising from force majeure such as war, threat of war, riots, civil strife, strikes, natural disasters, fire, technical problems with transportation, airport closures, quarantine, epidemics, pandemics, weather conditions, government action, or other events beyond our control.

6. Publicity: Bookings are made on the understanding that any participant may be photographed and/or filmed for publicity relating to this or future trips.

7. Your travel documents: It is your obligation to ensure you have valid passports, visas and other necessary travel documents. Local Tennis Leagues has no liability for the cancellation or interference of your holiday due to incomplete or out of date travel documents.
8. Accommodation Rental Period: The accommodation rental period begins from 4pm on the day of arrival and ends at 10am on the day of departure.
9. Insurance: It is a condition of the booking that you have valid and appropriate personal travel insurance at time of travel. We may have to ask you for your insurance policy number and reserve the right to cancel the booking if you are unable to provide it. We refer you to conditions 3 & 4 above and you are advised to ensure that your travel insurance covers the risks described therein.
10. At our discretion: We reserve the right to reject any applicant without giving a reason.
11. Unacceptable behaviour: We reserve the right to expel from the holiday, without refund any participant whose behaviour, in the opinion of the management, is detrimental to the smooth running of our holiday and tennis activities. In these circumstances any costs necessitated by an expulsion (e.g. extra travel costs) will be met by the expelled participant.
12. Children: While children are very welcome on the trip, Local Tennis Leagues can take no responsibility for their safety or care which remains the responsibility of the adult accompanying the child. None of the tennis activities organised or made available by Local Tennis Leagues is offered for children.
13. The Tennis: Local Tennis Leagues will endeavour to organise a range of tennis tournaments, competitions and matches throughout the week. However, tennis events will be adapted to suit the majority of those booked on the trip and we cannot guarantee that a specific tournament, whether singles, or doubles or others, will take place. While it is Local Tennis League's intention to provide friendly, competitive tennis we can take no responsibility for the quality of any tennis played or the competitiveness of tournaments organised.
14. Provision of tennis competitions and events: Whilst every effort is made to ensure that any tennis tournaments or competitions are completed, where there is curtailment or abandonment due to adverse weather conditions, we cannot accept any liability. Nor can we make full or partial refunds in respect thereof. Anyone booking this trip freely accepts the risk that weather conditions may adversely affect in whole or in part the number of hours of access to courts and tennis facilities.

15. Our obligations as organisers: Customers booking with us have a contract with Local Tennis Leagues. This trip is being organised by Local Tennis Leagues and there is no specific intention at this time to organise further trips. As such, you are advised that this trip will not fall within The Package Travel, Package Holidays and Package Tours Regulations 1992 (“the Regulations”) which can be viewed in full at <http://www.legislation.gov.uk>. By accepting these terms where indicated, you confirm that you have read and are satisfied that this trip does not fall within the Regulations and that Local Tennis Leagues is not an “Organiser” or “Retailer” as defined therein.

16. Reasonable expectations: Whilst every effort has been made to ensure that the details describing our holiday are correct and whilst the Local Tennis Leagues is confident that participants will enjoy the essential elements of what is described, liability cannot be accepted for changes that are outside of our control.

17. These terms and conditions: Bookings are accepted only on the basis that all the terms and conditions contained herein have been read and accepted. We reserve the right to make any such alterations to our programmes and to the arrangements relating thereto as the management deems necessary.

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